

NEFF Multibuy Cashback Promotion
24th September 2025 – 4th November 2025
Terms & Conditions

These Terms and Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Participants of the Promotion agree to be bound by these terms and conditions.

1. The **NEFF Multibuy Cashback** Promotion is the offer by the Promoter of up to £550 Cashback (the “Gift”) to purchasers of NEFF Home Appliances. Claims are valid for purchases made between **24th September 2025 and 4th November 2025** and for which the Promoter has received a completed and valid claim 30 days after purchase and by 16th December 2025. Consumers (“the Claimant”) can register their claim when the product is purchased, however this claim will not be validated before 30 days after purchase date. The Gift will be in the form of Bank Transfer or Cheque. Claims for the Gift in the form of a Cheque will be delivered to the address provided on the online claim.
2. £250 cashback will be offered with a purchase of 3 qualifying NEFF built-in kitchen appliances.
3. £400 cashback will be offered with a purchase of 4 qualifying NEFF built-in kitchen appliances.
4. £550 cashback will be offered with a purchase of 5 qualifying NEFF built-in kitchen appliances.
5. The appliances must be purchased together from the same Retailer (participating retailers only).
6. **No other offers can be claimed in conjunction with this NEFF Cashback Promotion.**
7. This is a consumer only promotion. Full details can be found at <https://www.neff-home.com/uk/retail-multibuy-cashback>
8. Gift values are not transferable. Purchases of graded, seconds, replacements and imperfect products and all appliances purchased on a trade or contract basis i.e. non consumer purchases are excluded from the Promotion.
9. The promotion is open to residents aged 18 years and over of the United Kingdom, Channel Islands, Isle of Man and Northern Ireland only.
10. The Promotion, which starts on **24th September 2025** and ends on **4th November 2025**, only applies to purchases made on or between these dates. Claims must be received by the Promoter before Midnight on 16th December 2025 and the Promoter will not accept any claims received subsequently.
11. The Promotion is offered via participating retailers only and only participating retailers will have the official advertising literature.
12. Qualifying Retailers:

A & A Appliances Ltd	Harvey Norman
A Clarke Electrical Services	Heslop Appliances
A J L Domestic Appliances Ltd	Highland Appliance Services Ltd
A W Outlet	Hughes

A.C.E.S	IMR (Guernsey) Limited
A.H. & D.Cuthbertson Ltd	Islay Home Stores
AAA Appliance Care Centre	John Lewis
Amazon	Kim Agencies
AO	Levett & Martin Ltd
AOK Kitchens	Littlewoods
Appliance City (Bunny)	Ludlow Homecare Ltd
Appliance Wales T/A	Marks Electrical
Appliances Direct	Members of Euronics
Argos	Members of Sirius
Best In Kitchens Ltd	NEFF
Bews Electrical Ltd	Neil Campbell Electrical
C A S Duncan	On Point Appliances Ltd
C.E.S.	PowerZone
C.O.D Electrical Ltd	Robert Ferguson Ltd
Cotswold Appliances	S.R.B. Services Limited
Currys	Selectric London Ltd
D.E Phillips & Sons Ltd	Solo Supplies
Dominic Smith Electrical	SpinDoctor
Drulight Ltd	Swift Electrical
Econofreeze (Morpeth) Ltd	Tebbatt Electronics T/A
Edinburgh Components	Television House Ltd
Electrocare (Northallerton) Ltd	Thain Electrical Ltd
Euronics	Tullys Domestic Appliances
Expert Domestic Appliance Services	Uist Hardware
Garland Electronics Ltd	Very
GLM Unifit Ltd	Watters Electrical Ltd
Harrison Domestic Service	Wholesale Electric (Jersey) Ltd
HOSIES	

13. In order to claim the Gift, Claimants must fully complete the online claim form (including full receipt, a photograph of the appliance's ENR number and full address), which is available on <https://www.neff-home.com/uk/retail-multibuy-cashback>
14. A copy of original purchase receipts and a photograph of the appliance ENR number must be sent with all claim forms. For the avoidance of doubt, copies of deposit receipts and/or order confirmations will not be accepted. Nor will partial or illegible proof of purchase. Claimants can call the helpline 01565 656 400 for assistance between 9.00am – 5.30pm, Monday to Friday (Excluding Public or Bank Holidays), however Claimants cannot submit a claim by telephone. (Call charges may vary and we may record and monitor calls).

15. If an ENR number cannot be provided at the time of the claim because the appliance has not been delivered by 16th December 2025, please state when the delivery is expected and complete the claim after delivery has taken place and before 16th January 2026. Claims and supporting evidence submitted after 16th January 2026 will not be accepted.
16. The claim must be completed by the 16th January 2026, the promoter retains the right to reject any claims submitted after the 16th January 2026.
17. Claims on purchases made on Amazon and supplied by a third party will not be accepted. Only claims for products sold and distributed directly by Amazon will be accepted through Amazon purchases.
18. The Promoter reserves the right to investigate and undertake all such action, as is reasonable, to protect itself against fraudulent or invalid claims including, without limitation, to require Claimants to provide further verification as to proof of purchase. In addition, the Promoter reserves the right to reject those claims which they believe are fraudulent or invalid.
19. Claimants should allow up to 3 weeks for delivery of the Cheque and 28 days for Bank Transfer from the date of the Promoter's confirmation of claim approval.
20. The Claimant will provide the correct bank account details. In the event that payment is made to an incorrect bank account due to the Claimant's submission of incorrect bank account details, the Promotor shall have no responsibility, and these funds will not be retrieved.
21. All claim forms and copy purchase order receipts, once received by the Promoter, will become its property and will not be returned to Claimants therefore please ensure you keep a copy.
22. By submitting a claim, Claimants agree to be bound by these terms and conditions.
23. In the unlikely event that a Claimant is unhappy with their NEFF appliance and wishes to return it, the 'Gift' i.e. the Cashback will need to be returned.
24. The Promoter reserves the right to withdraw, extend or amend the terms of this promotion at any time due to circumstances beyond its control.
25. All correspondence should be sent to NEFF Multibuy Cashback Promotion, The Cow Shed, Walnut Tree Farm, Lower Stretton, Cheshire WA4 4PG or call 01565 656 400.
26. The Promotion is subject to the laws of England and Wales and the courts of England and Wales shall have non-exclusive jurisdiction.
27. The Promoter is NEFF Home Appliances, a division of BSH Home Appliances Limited, a company registered in England and Wales under company registration no.01844007, whose registered office is at Grand Union House, Old Wolverton Road, Wolverton, Milton Keynes, Buckinghamshire, MK12 5PT, UK.
28. This Promotion is carried out and facilitated by the Marketing Lounge Partnership on behalf of the Promoter. The privacy policy for MLP can be found at nefftreats.co.uk/multibuysept

29. Personal data collected for the purposes of the Promotion only and will be processed in accordance with the provisions of the Promotor's privacy policy, available at <https://www.neff-home.com/uk/data-protection-information>
30. The Promotor and Data Controller (as defined in the General Data Protection Regulation (UK GDPR)) is BSH Home Appliances Limited, a company registered in England and Wales under company registration number 01844007 with registered office at Grand Union House, Old Wolverton Road, Wolverton, Milton Keynes, MK12 5PT, United Kingdom.